

3 Athelstan Rd
Cottesloe 6011

12 May 2016

Dean Humphrey
Humphrey Homes
52 Florence Street
Cottesloe 6011

Dear Dean,

Thank you and your team for making the entire design and building process relatively stress free. It is my pleasure to recommend Humphrey Homes to others.

Having never had a home built before I was apprehensive about doing so. After a period of research I chose Humphrey Homes because of their reputation as a high quality builder.

I wanted an architect designed home so that it met my own particular tastes and requirements. This included: design features that would cater for my latter years as I become less mobile; be predominantly single level; maximize the northern light; have the feeling of space; and externally be visually in keeping with the classic homes in the area.

The design process was exceptional, their in-house architect listened and understood exactly what I wanted to achieve and the final design exceeded my expectations. The end result is a home that is classy, practical, and functional and a pleasure to live in. I still don't quite believe that this wonderful home is mine.

The process from initial planning through demolition, building and completion ran efficiently and effectively. I was impressed with the customer focused approach particularly when occasional concerns arose, there was always a solution presented which guaranteed customer satisfaction.

The Humphrey Homes staff are amazing and without exception went out of their way to make sure I understood the various concepts or features presented before I made a decision. They were also very respectful of my budget and I was always given options to consider so I could make informed decisions around costs.

Humphrey Homes are very professional and being a small company very approachable and easy to work with.

Building with Humphrey Homes is one of the best decisions I have ever made and I have no hesitation in recommending them.

Kind regards

Nola Cruickshank